

W-01303A-07-0209

ORIGINAL



0000083626

ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

4700

Investigator: Trish Meeter

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion      No. 2008      67539

Date: 4/3/2008

Complaint Description:      08A Rate Case Items - Opposed  
N/A Not Applicable

First:

Last:

Complaint By:

Rex

Bowen

Account Name:

[REDACTED]

Home: (000) 000-0000

Street:

[REDACTED]

Work:

City:

[REDACTED]

CBR:

State:

AZ

Zip:

[REDACTED]

is:

Utility Company: Arizona - American Water Company

Division:

Water

Contact Name:

[REDACTED]

Contact Phone:

[REDACTED]

Nature of Complaint:

4/3 \*\*\*\*\*REC'VD THROUGH THE OFFICE OF CHAIRMAN GLEASON AND CC'D TO ALL  
COMMISSIONERS\*\*

DOCKET NO. W-01303A-07-0209

Arizona Corporation Commission  
**DOCKETED**

APR - 3 2008

From:

[REDACTED]

Sent: Thursday, April 03, 2008 8:11 AM

To: Gleason-WebEmail

Cc: Mayes-WebEmail; Mundell-Web; Hatch-WebEmail; Pierce-Web

Subject: Arizona-American Water

DOCKETED BY

nr

Dear Mr. Chairman:

Please do not approve the request of the Arizona-American Water to raise the rate request for Sun City AZ. to 29.53%. We who live here, So many are on fixed income and can't afford the raise. The Fire Flow Improvement would help Sun City very little. But Young Town needs it much more and they should have to pay for it. Young Town dose not even have a Fire Dept. So again I plead not to approve the water rate.

Yours truly Rex Bowen

[REDACTED]

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

AZ CORP COMMISSION  
DOCKET CONTROL

2008 APR - 3 P 3:25

RECEIVED

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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EMAIL TO CUSTOMER:

April 3, 2008

RE: ARIZONA AMERICAN WATER

Dear Mr. Bowen,

Your email regarding the Arizona American Water Co. ("AAW") rate case has been received through the offices of Chairman Gleason and Commissioners Mayes, Pierce, Mundell and Hatch-Miller. It will be placed on file with the Docket Control Center of the Arizona Corporation Commission (Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the AAW application.

The concerns raised in letters and emails received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Trish Meeter  
Public Utilities Consumer Analyst  
Utilities Division  
Arizona Corporation Commission

CLOSED

\*End of Comments\*

**Date Completed: 4/3/2008**

**Opinion No. 2008 - 67539**

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